

Making & Taking Referrals Regarding Concerns about a Child's Welfare

Parents, professionals or other people should contact the local authority's "First Response Service" (or Emergency Duty Service [EDS]) in order to make a new referral regarding concerns about a child's welfare.

Contact Numbers:

Staffordshire County Council's First Response Service in the M.A.S.H:

0800 1313 126 Mobile: 07773 792016

(Monday-Thursday 08:30am - 5:00pm and

Friday 08:30am - 4:30pm)

E-mail:

first@staffordshire.gov.uk

Emergency Duty Service: (Out of Hours Service): 0845 6042886 / 07815 492613

Staffordshire Police: 101 and ask for M.A.S.H. (Multi Agency Safeguarding Hub). Outside of MASH hours, report to the Area Communications Room.

In an emergency always call 999